

Precision Optometry

Cancellation Policy

Welcome to Precision Optometry, we strive to give our patients the best service available. Our goal is to stay on schedule to assure our patients are seen at their appointed times. We do our best to contact our patients to confirm appointments, but it is your responsibility to make a note of your optometry appointment. We feel that our patient's time is valuable. When your appointment is made, a room is reserved, your records are prepared, and special equipment is prepared for your visit. We also understand that sometimes circumstances out of our control can occur. **With that in mind, we ask you to give us 24 hours notice if you will not be able to come to your optometry appointment.** This courtesy makes it possible to give your reserved room to another patient who may need it.

We ask all patients to be 5 - 10 minutes early for their appointment. Anybody 15 minutes late will not be seen by Dr. Brooks.

A \$25.00 cancellation/reschedule/no show reservation fee will be collected. The reservation fee will go towards your next exam that is scheduled. If the patient cannot come to their appointment and the reservation fee has already been taken, we will keep the \$25.00 and it will no longer be refundable.

Repeated cancellations or missed appointments will result in loss of future appointment privileges.

Thank you for your consideration

Dr. Brooks and Staff